	m 481 - Carrier Annual Reporting ollection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	86/OMB Control No. 3060-0819
<010>	Study Area Code	519005		
<015>	Study Area Name	Gold Star Communications, LLC		
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Michelle Motzkus		
<035>	Contact Telephone Number: Number of the person identified in data line <030:	307-883-6690 >		
<039>	Contact Email Address: Email of the person identified in data line <030>	mamotzkus@silverstar.net		
ANNULA	L DEPOSITIVE FOR ALL CARRIERS			54.313 54.422 Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS			Required Required
<100>	Service Quality Improvement Reporting	(complete attached wo	rksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice) < check box if	(complete attached wo	rksheet)	V
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive dod		
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0 Number of Complaints per 1,000 customers (broat Fixed Mobile))	v v
<510> <600> <610> <700> <710> <800> <900> <1000> <1100> <1110> <1110>	Service Quality Standards & Consumer Protection 519005wy510	Rules Compliance (check to indicate certij (attached descriptive do (check to indicate certij (attached descriptive do (complete attached wo (complete attached wo (if yes, complete attached wo (if not, check to indicate certij (complete attached wo	cument) fication) cument) rksheet) rksheet) rksheet) rksheet) fication) cument) fication) rksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Additional Including Rate-of-Return Carriers affiliated with Price Cap Addition.	ice Cap Local Exchange Carriers (check to indicate certi) (complete attached wo		
<3000> <3005>		(check to indicate certi) (complete attached wo		

	rvice Quality Improvement Reporting llection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 519005	
<015>	Study Area Name Gold Star	mmunications, LLC
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data	lle Motzkus
<035>	Contact Telephone Number - Number of person identified in data line <030> 3	883-6690
<039>	Contact Email Address - Email Address of person identified in data line <030>	otzkus@silverstar.net
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	(yes / no)
<111>	year plan" filed with the FCC?	(yes / no) O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	pany is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	519005		
<015>	Study Area Name	Gold Star Communications, LLC		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data Michelle Motzkus			
<035>	Contact Telephone Number - Number of person identified in data line <030> 307-883-6690			
<039>	Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net			

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS									Did This Outage		
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
										•		
							_	_				
							See attache	d				
						\\/(rksheet					
						WC	rikoricet					
		-										
	-	1										
						<u> </u>			·		<u> </u>	

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	519005
<015>	Study Area Name	Gold Star Communications, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Michelle Motzkus
<035>	Contact Telephone Number - Number of person identified in data line <030>	307-883-6690
<039>	Contact Email Address - Email Address of person identified in data line <030>	mamotzkus@silverstar.net

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
								+
								
				Soo off	ached worksheet			+
				See all	ached worksneet			
								

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	519005		
<015>	Study Area Name	Gold Star Communications, LLC		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Michelle Motzkus		
<035>	Contact Telephone Number - Number of person identified in data line <030> 307-883-6690			
<039>	Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net			

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
			_						
				e attached					
			work	sheet					

	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819			
				July 2013			
<010>	Study Area Code		519005				
<015>	Study Area Name		Gold Star Communications, LLC				
<020>	Program Year		2014				
<030>	Contact Name - Person	USAC should contact regarding this data	Michelle Motzkus				
<035>	Contact Telephone Nur	mber - Number of person identified in data line	<030> 307-883-6690				
<039>	Contact Email Address	- Email Address of person identified in data line	e<030> mamotzkus@silverstar.net				
<810>	Reporting Carrier	Gold Star Communications, LLC					
<811>	Holding Company	Horizon Communications, Inc.					

<812> Operating Company

Gold Star Communications, LLC

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=			
-			
-	See a	ttached works	heet
-			
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-			
			

	pal Lands Reporting ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	519005		
<015>	Study Area Name	Gold Star Commu	nications, LLC	
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Michelle Motz	kus	
<035>	Contact Telephone Number - Number of person identified in data line	ne <030> 307-883-6	6690	
<039>	Contact Email Address - Email Address of person identified in data line	ne <030> mamotzki	us@silverstar.net	
<910>	Tribal Land(s) on which ETC Serves			
		_		
<920>	Tribal Government Engagement Obligation If your company serves Tribal lands, please select (Yes,No, NA) for	Na	ame of Attached Document (.p	odf)
	each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:			
		Select (Yes,No, NA)		
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;			
<922>	Feasibility and sustainability planning;			
<923>	Marketing services in a culturally sensitive manner;			
<924>	Compliance with Rights of way processes			
<925>	Compliance with Land Use permitting requirements			
<926>	Compliance with Facilities Siting rules			
<927>	Compliance with Environmental Review processes			
<928>	Compliance with Cultural Preservation review processes			
<929>	Compliance with Tribal Business and Licensing requirements.			

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	519005	
<015>	Study Area Name	Gold Star Communications, LLC	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Michelle Motzkus	
<035>	Contact Telephone Number - Number of person identified in data line <030>	307-883-6690	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mamotzkus@silverstar.net	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		519005	
<015>	Study Area Name		Gold Star Communications, LLC	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Michelle Motzkus	
<035>	Contact Telephone Number - Number of person identified in data		307-883-6690	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	mamotzkus@silverstar.net	
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website	Na	ame of attached document (.pdf)	
<1220>	LINK TO PUBLIC WEDSITE	HTTP		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	v		
<1222>	Details on the number of minutes provided as part of the plan,	V		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		

(2000) Pr	2000) Price Cap Carrier Additional Documentation FCC Form 481				
Data Coll	ata Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819				
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers July 2013				
meraumg	hate of herain carners affinated with thee cap botal Exchange carners		,		
		510005			
<010>	Study Area Code	519005			
<015>		Gold Star Communications, LLC			
<020>	-	2014			
<030>		Michelle Motzkus			
<035>	Contact Telephone Number - Number of person identified in data line <030:				
<039>	Contact Email Address - Email Address of person identified in data line <030	> mamotzkus@silverstar.net			
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Am	erica Phase I support, frozen High Cost support, High Cost support to offset	access charge reductions, and Connect America Phase II		
	·),(e) the information reported on this form and in the documents attached l			
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}				
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}				
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a	1			
-20125		}			
<2012>	2013 Frozen Support Certification		 		
<2013>	2014 Frozen Support Certification		 		
<2014>	2015 Frozen Support Certification		<u> </u>		
<2015>	2016 and future Frozen Support Certification				
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}				
<2016>	Certification Support Used to Build Broadband				
	Connect America Phase II Reporting (47 CFR § 54.313(e))				
<2017>	3rd year Broadband Service Certification				
<2018>	5th year Broadband Service Certification				
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached PDF, on line 2021	,			
	contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient			
	of CAF Phase II support shall provide the number, names, and addre	sses of			
	community anchor institutions to which began providing access to b				
	service in the preceding calendar year.				
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information			
	,				

	(3000) Rate Of Return Carrier Additional Documentation FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819				
			July 2013		
- <010>	Study Area Code 519005				
<015>		r Communications, LLC			
<020>	Program Year 2014				
<030>		chelle Motzkus			
<035>	Contact Telephone Number - Number of person identified in data line <030>	307-883-6690			
<039>	Contact Email Address - Email Address of person identified in data line <030>	mamotzkus@silverstar.net			
CHECK t	he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attach			
	Progress Report on 5 Year Plan				
(3010)	Milestone Certification $\{47\ CFR\ \S\ 54.313\{f\}\{1\}[i]\}$ Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information			
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.				
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313{f}(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)		
(3015)	Telectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)				
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		_		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications				
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.				
(3022) (3023) (3024)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant				
. ,	Underlying information subjected to an officer certification.		\vdash		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information			

Page 11 10/14/2013

Certificat	tion - Reporting Carr	ier	FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	519005	
<015>	Study Area Name	Gold Star Communications, LLC	
<020>	Program Year	2014	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<030> Contact Name - Person USAC should contact regarding this data Michelle Motzkus

519005

Study Area Code of Reporting Carrier:

<035> Contact Telephone Number - Number of person identified in data line <030> 307-883-6690
<039> Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Gold Star Communications, LLC Signature of Authorized Officer: CERTIFIED ONLINE Date Title or position of Authorized Officer: Chief Financial Officer Telephone number of Authorized Officer: 307-883-6621

10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Filing Due Date for this form:

	Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	519005	
<015>	Study Area Name	Gold Star Communications, LLC	
<020>	20> Program Year 2014		
<030>	> Contact Name - Person USAC should contact regarding this data Michelle Motzkus		
<035>	S> Contact Telephone Number - Number of person identified in data line <030> 307-883-6690		
<039>	Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net		

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; my responsibilities in agent; and, to the best of my knowledge, the reports and data provided to the	is authorized to submit the information reported on behalf of the reporting carrier. clude ensuring the accuracy of the annual data reporting requirements provided to the authorized a authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier: Gold Star Communications, LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 519005 F	iling Due Date for this form: 10/15/2013

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Author	Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier		
I, as agent for the reporting carrier, certify that I am authorized the data reported herein based on data provided by the reporti	•	vice support recipients on behalf of the reporting carrier; I have provided he information reported herein is accurate.	
Name of Reporting Carrier: Gold Star Communic	cations, LLC		
Name of Authorized Agent or Employee of Agent:			
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date:			
Printed name of Authorized Agent or Employee of Agent:			
Title or position of Authorized Agent or Employee of Agent			
Telephone number of Authorized Agent or Employee of Agent:			
Study Area Code of Reporting Carrier: 519005	Filing Due Date for this form:	10/15/2013	

Attachments

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	519005
<015>	Study Area Name	Gold Star Communications, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Michelle Motzkus
<035>	Contact Telephone Number - Number of person identified in data line <030> 307-883-6690	
<039>	Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net	
<220×		

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS							911		Did This Outage		
Reference		Outage		Outage	Number of	Total	Facilities		Affect Multiple		
Number	Outage Start		_	End	Customers	Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
	Date	Time	Date	Time	Affected	Customers	(Yes / No)		(Yes / No)	Resolution Auto accident disabled	Procedures
	03/06/2012	12:30	03/20/2012	08:00	1321	3244	No	Cellular	No	cell site equipment; equipment replaced	Unforeseen, unpreventable incident
	03/06/2012	13:15	03/06/2012	17:55	169	3244	No	Cellular	No	Third-party fiber cut; fiber repaired	Construction contractor to contact carrier for locate

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	519005			
<015>	Study Area Name	Gold Star Communications, LLC			
<020>	Program Year	2014			
<030>	Contact Name - Person U	SAC should contact regarding this data Michelle Motzkus			
<035>	Contact Telephone Num	er - Number of person identified in data line <030> 307-883-6690			
<039>	Contact Email Address - Email Address of person identified in data line <030> mamotzkus@silverstar.net				
<810>	Reporting Carrier	Gold Star Communications, LLC			
<811>	Holding Company	Horizon Communications, Inc.			
<812>	Operating Company	Gold Star Communications, LLC			

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Silver Star Telephone Company, Inc.	512295	Silver Star Communications
	Silver Star Telephone Company, Inc.	472295	Silver Star Communications
_	Silver Star Telephone Company, Inc.	519001	Silver Star Communications
_	Columbine Telephone Company, Inc.	472295	Silver Star Communications
	Millennium Networks, LLC		Silver Star Communications
	Gold Star Communications, LLC	479011	Silver Star Communications
_			
_			
_			

Gold Star Communications, LLC

dba Silver Star Communications ("Silver Star")

Service Quality Standards & Consumer Protection Rules Statement of Compliance

Silver Star has established operating procedures designed to facilitate compliance with applicable consumer protection rules; including rules regarding verification of orders for telecommunications service as required of submitting carriers (i.e., Slamming) {Section 64.1100}, compliance with the FCC's Truth-in-Billing Requirements {64.2400}, compliance with the FCC's customer proprietary network information (CPNI) Requirements {64.2009}, consumer protection and service quality rules pursuant to the CTIA Code of Conduct, and all other customer protection rules including employee training and policy manual development as applicable.

Gold Star Communications, LLC

dba Silver Star Communications ("Silver Star")

Functionality in Emergency Situations Statement of Compliance

Silver Star has established operating procedures designed to facilitate compliance with applicable service quality standards, which may include customer remedies and improvement plans. Specifically Silver Star maintains its entire plant and system in such condition as to enable it to furnish safe and continuous service and it inspect its system and facilities in such manner and with such frequency as may be necessary to obtain knowledge of their current condition and adequacy. Silver Star is capable of functioning in emergency situations, by maintaining both battery and generator back-up power, which ensure reasonable functionality of voice services without an external power source. Additionally, voice traffic can be rerouted around damaged facilities, and Silver Star is capable of managing traffic spikes resulting from emergency situations.

Gold Star Communications, LLC

dba Silver Star Communications ("Silver Star")

Low-Income Telephone Assistance Program Terms & Conditions

Silver Star offers a variety of local usage calling plans, ranging from local and/or low usage plans to plans providing essentially unlimited usage. Lifeline-eligible residential customer accounts are discounted by the federally authorized amount of \$9.25, and state telephone assistance discounts, where applicable. Silver Star's lifeline-discounted monthly telephone service provides access to emergency, operator, interexchange, and directory assistance services. The service does not include enhanced calling features such as voice mail, caller ID, call forwarding, internet or long distance telephone service. Toll Limitation service is provided at no charge for lifeline customers, upon customer request and pursuant to FCC guidelines.